



## **QUALITY ASSURANCE POLICY**

At the Vasia Hotels & Resorts, our senior managers are committed to quality assurance and strive to offer to our guests safe and high quality products.

### **Goals**

Through our quality assurance policy we:

- ensure we comply with all applicable laws and regulations,
- measure our quality performance and set new objectives and targets, making sure that we continuously look for ways to improve,
- train our staff on our quality assurance commitments, so that they understand the role they play in delivering our objectives and targets

### **Objectives**

To achieve our quality assurance goals, we:

- implement a FSMS of ISO 22000:2005 and a QMS of ISO 9001:2008 to keep our products and services to a high standard;
- through our MS's documentation we detect any possible weaknesses of our production and service provision and adapt our operations accordingly in order to minimize our corrective actions and maximize our preventive actions;
- we stay updated to find ways to improve our performance through new techniques, training or equipment;
- team up with external partners for microbiological analysis in samples of foodstuffs, potable water, pool water and irrigation water, as well as monthly health inspections;

### ***Our vision:***

Vasia Hotels & Resorts aims to constantly improve its quality levels through knowledge and implementation by utilizing our MS tools creating a supporting workplace for the employees in order to meet the company's criteria, and improve their performance and career perspectives.

The Vice President of Vasia Hotels & Resorts

George Chondrakis